

Rene Herkt

Certified Deskbound Support Engineer

Has successfully passed Fujitsu's Certified Deskbound Support Engineer (CDSE) training, covering the following topics:

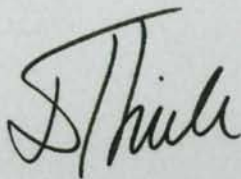
Deskbound Products, Manageability, Security, Trends, Innovations, Service & Support

- Repair- and diagnostic information
- Hardware specifics, introduction of new systems
- Technology Update, new chipsets, bios setup
- Software specials, diagnostic tools, recovery-concept, D&U CD
- Specialties of handling, hints & tricks, known issues, Troubleshooting, Practicals

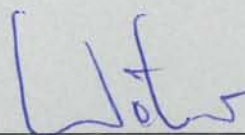
22.11.2011

Friedrichshafen, Germany

This certificate is valid for 12 months from date of issue.

A handwritten signature in black ink, appearing to read "D. Thiele".

Dirk Thiele
Head of Corporate Training Academy
Fujitsu Technology Solutions

A handwritten signature in blue ink, appearing to read "C. Wöhner".

Christoph Wöhner
Trainer
In behalf of Fujitsu Technology Solutions